

EcoLogix® ES Tile Backing System - Lifetime Commercial Limited Warranty

EcoLogix ES Tile consists of a high performance pre-coat, a fiberglass-reinforced thermoplastic, a post-consumer fiber matrix secondary backing system, and a high performance mill applied dry adhesive. EcoLogix ES Tile is a peel and stick product. Due to the absorptive nature of the backing system and the dry adhesive, EcoLogix ES tile can be installed in high moisture environments.

The following is the Lifetime Commercial Limited Warranty issued by Shaw Industries, Inc ("Shaw") for our **EcoLogix ES Tile** backing system when used in Commercial applications.

This warranty begins when the carpeting is purchased. The carpet must be installed in accordance with Patcraft's installation guidelines and specifications. The carpet must be maintained in accordance with Patcraft's maintenance (carpet care) recommendations and such maintenance (carpet care) continues throughout the duration of the original installation.

The Lifetime Commercial Limited Warranty is further limited to the useful life of the carpet and to the period of time the carpet is owned and maintained by the original end-use purchaser. The basis of any warranty related claim is the original Shaw invoice or authorized Shaw Contract dealer invoice.

Installation guidelines and specifications along with carpet care recommendations can be obtained from your dealer or from Patcraft Customer Connect at 1-800-241-4014 or on-line at the Patcraft's web site at www.patcraft.com.

WHAT THE WARRANTY COVERS

- **Fiber - Abrasive Wear** - Shaw warrants that, under normal use, carpet using our approved face fiber will lose no more than 10% of the pile face fiber, by weight, during the warranty period. This warranty does not cover appearance retention, matting and crushing and normal appearance changes in high traffic areas.
- **Fiber - Static Protection** - Shaw warrants that, under normal use, carpet using our approved face fiber will not generate static build-up in excess of 3.5 kV, during the warranty period as tested by AATCC Test Method 134.
- **Backing - Tuftbind/Zippering** - Shaw warrants that, under normal use, carpet coated with this high performance backing system will provide superior tuft bind properties in high traffic environments.
- **Backing - Edge Ravel** - Shaw warrants that, under normal use, carpet coated with this high performance backing system will not edge ravel.
- **Backing - Integrity/Delamination** - Shaw warrants that, under normal use, the secondary backing on carpet coated with this high performance backing system will not delaminate from the face carpet.
- **Backing - Integrity/Dimensional Stability** - Shaw warrants that, under normal use, carpet coated with this high performance backing system will provide dimensional stability, per the AACHEN Test.

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EcoLogix ES Backing System - Shaw warrants that, subject to the terms and conditions set forth below, the EcoLogix ES backing system will be free of manufacturing defects and will adhere to the floor under normal usage for the time period stated in this limited warranty ("warranty"), when used in accordance with:

1. Shaw's technical data sheets and other written instructions,
2. Applicable building codes and regulations and
3. Standard industry practices.

It is the sole responsibility of the installer, general contractor, architect of record or owner, as a condition of warranty coverage, to first determine the suitability and compatibility of our product of the user's intended use. The EcoLogix ES System is not a moisture remediation solution. If visible moisture is present or there are known moisture issues such as hydrostatic pressure, additional steps should be taken to address the moisture issues.

WHAT IF YOU NEED WARRANTY SERVICE

You (the original purchaser) should notify the authorized Shaw Dealer and/or your sales representative and submit in writing, the following:

- A valid proof of purchase in the form of a sales receipt or other documents, which establish proof of purchase.
- A detailed description of the problem and/or a photograph/sample that clearly shows the warranty problem.

To: www.shawnow.com or Shaw Industries – Financial Services, P.O. Box 2128, Dalton, GA 30722.
Shaw will designate a representative to inspect the carpet in question and evaluate the warranty claim.

WHAT SHAW WILL DO

Should a defect covered under this warranty be found, the affected area will be repaired to conform to the warranty. If repair is not commercially practical, Shaw may, at its sole option, replace the affected carpet or refund the proportional purchase price for the affected area.

Shaw will pay the reasonable costs for freight and labor. Any costs incurred for the moving of equipment, furnishings, partitions and the like, that were installed over the Shaw commercial product will be at the consumer's expense.

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WHAT CONDITIONS APPLY

The EcoLogix ES adhesive system must be used in accordance with Shaw's published pre-installation and jobsite installation instructions. It is required that the following steps be followed prior to installation:

- All substrates must be dry and completely free of dust and dirt, paint, oil, curing or release agents, unapproved sealers or existing adhesives, or anything that would interfere with the adhesive making a good bond directly to the substrate. Refer to the substrate preparation guidelines per current CRI 104.
- Use only mechanical means to remove existing adhesives, and then finish removal by sanding, grinding, or blasting until the bare concrete surface is exposed. Do not utilize solvents or chemical cleaners on the substrate.

The EcoLogix ES adhesive warranty does not extend to or cover failures resulting from the following:

- Carpet installed on stairs or in areas subject to abnormal foot-traffic use (i.e. golf spikes, other spiked footwear, ski boots, and the like) is excluded.
- Damage from flooding, excessive moisture from existing moisture issues or installing EcoLogix ES over visible moisture.
- Burns, cuts, fading, matting, pills, pulls, odor, soiling, staining, tears or damage due to improper installation or due to improper cleaning agents or methods.
- Carpet related issues due to excessive moisture
- Failure to follow all pre-installation, layout, installation and application instructions.
- Subfloors with a prior history of uncorrected moisture conditions or problems
- Hydrostatic pressure
- Uneven subfloors beyond the manufacturer's specifications and tolerances
- Subfloors on which liquid adhesive removers have been used
- Unapproved subfloor materials
- Improper material selection
- Improper substrate preparation

The EcoLogix ES product is not intended to be a moisture barrier against hydrostatic pressure in concrete.

As long as no visible moisture or evidence of moisture are present, moisture testing is not required by this warranty. While Shaw's carpet tile products are not a food source for microorganisms, untreated moisture can lead to the growth of mold and mildew. Shaw cannot control the presence or introduction of food sources or mold spores in the environment, and therefore, does not warrant against these.

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